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Quality Specialist – IBC® Canada (Burnaby)

About Us

IBC Technologies Inc. is a leading manufacturer of high-efficiency boilers and water heaters for residential and commercial use in North America and a proud member of the Rheem Manufacturing Company family of brands. For over 25 years, IBC has been at the forefront of innovation in the heating industry.

Here at IBC, we operate on the basis of accountability, integrity, quality, openness, and teamwork. The strength of these values is apparent in our team members, who strive to live them every day. It is this culture that has allowed us to exceed customer expectations, outperform our competitors, build strong relationships and above all, have fun doing it with a lot of great people!

Position Title

Quality Specialist

Position Summary

The Quality Specialist is responsible for monitoring, inspecting and proposing measures to correct or improve the products at various stages of production to meet quality standards.

Location: Burnaby, BC

Reporting to: VP, R&D and Operations

Essential Functions

- Audit to ensure incoming and fabricated parts align with established quality standards and specifications.
- Identify and record rejects within incoming vendor parts, arrange quarantine area accordingly.
- Submit rejects for return to vendors' claims.
- Perform routine inspections and quality tests for assembled boilers before packaging.
- Investigate product faults, conduct root cause analysis, and provide assembly and sheet metal teams feedback.
- Propose countermeasures to defect-inducing production issues.
- Collaborate with the production team to apply countermeasures and provide training to team members where necessary.
- Document quality checks activities and create auditing reports.
- Performs other duties as assigned.

Qualifications

Education:

- Post-secondary degree or diploma in Mechanical Engineering, Industrial Engineering, Quality Management, Manufacturing Management, or a related discipline.

Work Experience:

- Prior experience performing quality checks in a manufacturing setting.
- Prior experience managing products' quality compliance.

Knowledge, Skills, & Abilities:

- In-depth knowledge of quality control methods and concepts.
- Ability to carry out root cause analysis and propose countermeasures.
- Meticulous in nature, with a focus on accuracy.
- Solid knowledge of relevant regulatory standards.
- Ability to adapt to new quality standards.

- Good communication skills, both verbal and written.
- Excellent data collection and analysis skills.
- Ability to work well with others cross-functionally.
- Working knowledge of hand and power tools.
- Working knowledge of measuring instruments.

Apply

We want to hear from you if you think there is a fit! To apply, please email your application to ibc.hr@ibcboiler.com with the job title in the subject line.